



We ship all of our packages via Fed Ex. Pricing is based on weight and dimension of the package and its destination. There are 6 different time frames that Fed Ex offers. They are as follows:

Ground – Ground is guaranteed to reach the destination within one week. Closer locations most likely reach their destinations sooner than one week, but it is not guaranteed. For example, most packages that are shipped from Instant Sign Center to the Boston Metropolitan Area will reach their destination the next day while a package that is shipped to California will take the entire 7 days to reach its destination. For a more detailed explanation of Fed Ex time frames please visit fedex.com.

Express Saver – This guarantees delivery to any destination within the United States within 3 days of the ship date.

2-Day – This guarantees delivery to any destination within the United States within 2 days of the ship date.

Standard Overnight – This guarantees that the package will reach its destination by 5:00 the next day.

Priority Overnight – This guarantees that the package will reach its destination by 10:30am the next day. Please note that this service is approximately double the price of Standard Overnight

First Overnight – This guarantees that the package will reach its destination by 8:30am the next day. Please note that this service is approximately double the price of Priority Overnight.

The due date that is quoted in the Order Confirmation is the day that the package will ship. Most orders take 3 business days to produce after sign-off. In the case of Rush orders a sign-off is needed by noon the day before it ships. Deadlines are subject to change based on the size and complexity of the order. Please confirm with your Sales Representative about deadlines and due dates. If there are more than 10 destinations in one order the ship date will be the day after the due date.

We work with a courier service to deliver packages to the Greater Boston Metropolitan Area and some parts of New England. There is a flat rate of \$25.50 to most Metro towns for packages



100lbs. and under. There is an additional fee for packages over 100lbs. or locations that are further than the Greater Boston Metropolitan Area. A package will leave for delivery the day after the due date that is quoted in the Order Confirmation. It will reach its destination no later than noon the day after it leaves for delivery. In the case of a Rush delivery the delivery will go out the day after the due date and reach its destination by the end of the day. There is a flat rate of \$40.50 for Rush Deliveries to most Metro towns.